



For Parents and Athletes

Orlando Thunder's registration, payment and communications are all done through TeamSnap. A day or so after registering, look for an email invitation to join. All parents AND athletes should download TeamSnap app on their phones. Make sure emails and cell numbers are correct, as coaches will communicate via this app.

## TeamSnap FAQ's

[Looking For Your Team](#) : If you've lost your email invite

[TeamSnap Members and Contacts](#): Getting Started with Team Snap

[Resetting Your Account Password](#)

[Managing Your TeamSnap Account Settings](#): To add or update the info on your TeamSnap account (phone, emails)

[Merging Accounts](#): If you have created Multiple Accounts or accepted invitations with Multiple Emails, you can merge your TeamSnap account IDs so you can see all teams under one email address login

[Add Family or Contacts to a Profile](#)

[Update Credit Card Information for Registration or Invoice Payments](#)

[Using TeamSnap Live! Chat and Scoring](#)

[Using Team Chat](#)

[Using Direct and Group Messaging](#)

[Create and Sign Up for Team Assignments](#)

[Complete or Delete an Unfinished Registration](#)

[Customer Support](#): (must be done on computer, not phone. Click on "?" in bottom, right corner)

If you cannot resolve the issue, please email [orlandothunderwp@gmail.com](mailto:orlandothunderwp@gmail.com).

